



SCREG SUD OUEST



**A LOCAL RESIDENT HELPS DEAL WITH AN ODOR PROBLEM | 2008**

Following a telephone odor complaint, Enrobés de Bigorre decided to take dialogue to a further level by involving the complainer himself. A senior citizen, he agreed to keep a log of various parameters so as to help establishing a relationship between the annoyance he felt, weather conditions (fog, wind direction, temperature) and the company's production data (type of product being produced, start-up times, production rate, etc.).

Thanks to this open-minded attitude and the good faith of all concerned, it was possible to furnish explanations to a number of important points of concern to local residents:

- Coal tar has not been used in asphalt mixes for many years now,
- the asphalt plant has no plans for extension or to increase its volumes,
- an independent laboratory regularly verifies emission levels,
- all elements intended to improve emission quality are subjected to good monitoring practices.

This was a **win-win** outcome:

- We were able to improve our understanding of the mechanism by which odors arise, enabling us to reduce them,
- Good quality communications have been established with local residents, making it possible to lessen all site impact, while increasing their understanding and acceptance of the residual inconvenience.

<b>Tableau de bord - Nuisances olfactives</b> <b>Monsieur BAZERGUE - MONTREJEAU (31)</b> <b>Enrobés de Bigorre</b>																			
Date	Horaire	<b>Odeur</b>					<b>Nuage de fumée</b>				<b>Météo</b>				<b>Production</b>				Commentaires
		très forte	forte	légère	oui	non	Ensoleillé	Nuageux	Pluie	Froid	Bitume classique	Bitume modifié	Fournisseur	Tonnes produites	Nombre de démarrages				
Mardi 5 février 2008	9h30	X			X						50/70		REPSOL	243	2	Odeur exceptionnellement forte. Vent de Sud Ouest			
Mercredi 13 février 2008	8h20		X			X					50/70		REPSOL	335	3				
Vendredi 15 février 2008	9h00		X			X					50/70		REPSOL	290	2				
Judi 28 février 2008	8h30 - 9h30			X		X					50/70		REPSOL	293	3				
Lundi 3 mars 2008	10h30			X	X						50/70		REPSOL	126	2				
Lundi 26 mai 2008	9h30			X		X					50/70		REPSOL	167	2	Odeur faible			
Vendredi 30 mai 2008	10h00			X		X					COLFLEX N	COLAS Bitumes via TOTAL	744	3	Bitume modifié. Pas de gêne spécifique, au contraire ...				

*Commentaire général :*  
 Odeurs plus fortes l'hiver, quand le temps est humide, lourd (brouillard). Peut-être le brouillard empêche les fumées de se diluer dans l'atmosphère.  
 Odeurs plus fortes le lundi (ou le premier jour de fonctionnement de la semaine), peut-être parce que les matériaux sont mouillés.